

HomihelpTM

A customer support services platform that sells its services through cryptocurrency, aims to make cryptocurrency more accessible and implement decentralised features in software one by one so that users can easily understand the decentralised apps feature wise by using in daily business tools.

www.homihelp.com

1. Introduction

Homihelp is Software as a service platform, which is comprised of an ecosystem of customer support service , security tools and other future planned software services which can be accessed by businesses, paying through cryptocurrency only. Homihelp platform will generate the demand for cryptocurrency in businesses world by selling SAAS products though cryptocurrency.

Homihelp is the self-funded platform by founders and still more advancements and developments going on. No ICO will be launched for this token.

With a plan to introduce SaaS products for businesses and other daily use business products for users and sell those products/services through cryptocurrency, so that mainstream adoption of cryptocurrency can happen.

Billions of people are unable to interact with cryptocurrency as the daily software they use have no real use or connectivity with crypto world. Homihelp is the communication bridge that fills the gap between your customers and your business. We provide omnichannel support tools for businesses to provide top class support for their customers. Only extra feature will be use of cryptocurrency.

2. Mission

Homihelp is on mission to participate with other players in crypto market to bring more people into crypto world and thereby increasing the value to crypto currency outside decentralised world also.

3. Problem

Homihelp will try to solve the adoption problem. As in the business tools or apps that are built as a decentralised apps (DAPPS) have seen very less adoption, out of crypto and even inside crypto world also.

It may be due to scalability issues, user retention, sudden real-world adoption of dapps is difficult, No product or service can become mainstream if they are hard to grasp and present a lot of challenges when it comes to their usability. No doubt with time things will get smooth. Ease of use is thus a major issue that negatively affects user retention for DApps. Taking exchanges as examples, centralized platforms still see more users than their decentralized counterparts owing largely to the difficulty in navigating decentralized exchange (DEX) services.

According to the co-founder of Loom Network, James Duff launching a semi-centralized DApp and decentralizing it over time is “pragmatic’. After all, users would like the software engineers to make changes to the products. Improving them would benefit everyone.

As ‘Vitalik Buterin’ himself said ‘It is much harder for participants in decentralized systems to collude to act in ways that benefit them at the expense of other participants, whereas the leadership of corporations and governments collude in ways that benefit themselves but harmless well-coordinated citizens, customers, employees and the general public all the time’.

4. Solution

Homihelp will try to solve the adoption problem. Firstly, giving users and businesses fully centralized services and tools, but only adding cryptocurrency to use these services and more than 90% people who knew about crypto world at least know about trading and who don’t know about even train can be introduced easily by guiding them or it’s the first thing they do while entering crypto buy/sell tokens.

One step at a time guiding them from using crypto payments and then introducing module wise decentralised features in these services they already

using will be easy to digest and understandable for normal users, rather than overflowing them with all decentralised knowledge and tools.

5. What is Homihelp platform?

Homihelp is the communication bridge that fills the gap between your customers and your business. We provide omnichannel support tools for businesses to provide top class support for their customers.

Platform Features *:-

Ticketing Management System
Live Chat
Chat Reports
Chat widget
Live visitor tracker
Social Integrations
Mobile apps
Agent rating
Graphical Reports
Agent signatures

Multi-brand customization

Graphical Dashboard

Private notes

Knowledge Base

App Notifications

File sharing

Team Collaboration

Email Notification

Priority

Assignment Rules

Ticket Reports

Customization

Automatic reply (customizable)

Customizable rating message

Customizable views

Add In chat FAQs

Predictive messages

Management

Departments

Agent roles

Stats and reports

Ticket satisfaction

Tickets sources

New tickets

Last 7 days

Solved and closed

First response time

Security

Security assistance

Audit log

256-bit SSL secure connection

Product support

24/7 Chat support

Yearly PO & invoicing

Self-serve Help Center

Legal assistance

Software engineer support

Product training

24/7 Phone support

24/7 Email support

Key Account Manager

Integrations

Ticket Widget

LiveChat

*** Features mentioned above are subject to change and can be upgraded or removed as per company's decision and according to what software demands for efficient working and customer satisfaction.**

Revenue Model:-

1. Selling subscriptions to the businesses which they pay through cryptocurrency
2. Adding more business tools and new products which can run on Homihelp platform inside Homihelp ecosystem
3. Selling Homihelp platform to other companies to run their project on our platform

6. HOMIHELP Token (HOMI)

HOMI is the token used for HOMIHELP ecosystem, it is the utility token based on Ethereum. Total supply is 100 million. The HOMI token is a utility token that powers our subscription and rewards program. There are many benefits for token holder through reward programs and activities and for businesses who buy Homihelp chat platform subscription.

Allocation of Homihelp Token:

%	HOMI TOKEN	WHERE
30%	3,00,00,000	Circulation supply
30%	3,00,00,000	Rewards / Incentives
20%	2,00,00,000	Development & Marketing
5%	50,00,000	Future Investors
15%	1,50,00,000	Founder

7. HOMI Official Verified Address

- Official Smart Contract Address:

0xca208bfd69ae6d2667f1fcbe681bae12767c0078

- **Official Smart Contract Owner Address:** 0x95704c55839aa30c675d916f7093a1cbea7ef617

- **Official Address for Founder:** 0x7424202086cb74e57726fd9dde18376238d749e

Locked Period: 1 Year (From: 14-04-2020 - To: 14-04-2021)

- **Official Address for Development & Marketing:** 0x878120078e2d1077E85520FB143d98ac47DBf51C

Locked Period: 1 Year (From: 04-05-2020 - To: 04-05-2021)

- **Official Address for Investors:** 0xb20985a0e9e51340bac35a69c8be04a43e824836

Locked Period: 1 Year (From: 04-05-2020 - To: 04-05-2021)

- **Official Address for Rewards:** 0x05A0965Cf5377Aa079a691b951eCa59cc0D060DD

Locked Period: NA

8. HOMI Usage Value

Token Holders:-

(To be announce shortly)

Business user:-

Homihelp will help business to cut down customer support prices and increase their revenue. Any business who will use Homihelp platform will get to earn from the services they have availed, as mentioned below.

Each plan will be allocated tokens according to price range in dollars.

Business needs to pay through HOMI tokens every month and Any BUSINESS WHICH WILL USE HOMI PLATFORM FOR 12 MONTHS CONTINUOUSLY WILL GET A FULL REFUND OF TOKENS THEY PAID TO HOMIHELP FOR BUYING SUBSCRIPTION.

For example:- A Business buys Homihelp plan that needs him to pay 100 HOMI tokens every month for subscription, and it uses platform for 12 months continuously and paid 1200 HOMI to company. Business will receive 1200 token refund in 13th month, which it can use to buy next month's subscription. This offer applies for first year only. THESE REWARDS ARE CLAIMED FROM SUPPLY RESERVED FOR REWARDS AND INCENTIVES.

Whatever amount (for x months) business has paid to Company will go towards product dev and marketing fund.

9. Roadmap

Homihelp is working towards the goal to maximize the adoption of cryptocurrency and decentralised concepts.

Homihelp will start with usage of payments through cryptocurrency for daily life business tools with centralized software. This will help users to understand the one concept of cryptocurrency.

Next phase will be the implementation of decentralised features in regular daily use software and make users/businesses understand the decentralised world slowly one by one.

Present Situation:-

We have full featured ticket management and live chat customer support software. Businesses will be introduced to Homihelp platform along with introduction to crypto payments. Business can implement Homihelp platform in their website and can normally use it like centralised software for ease of use. All features of present platform are mentioned above in the white paper.

Future Model:-

Addition of core business features to Homihelp platform for big enterprises.

Addition of decentralised features like decentralised storage, chatbots on blockchain to Homihelp platform.

Introduction of HOMI token to other software companies' tools for cryptocurrency payment adoption

10. TEAM

Homihelp platform is very simple to implement and use platform with daily need business tools. This is a self-funded project with full working and ready to use software. No ICO was conducted to raise funds. But now Our project will work towards the maximum adoption of cryptocurrency and try to involve businesses by helping them under decentralized features in daily business tools. HOMIHELP is built by a team that believes in mainstream adoption of cryptocurrency and blockchain.

About founders:-

- Mr. Rahul Sharma

Founder, CTO at Homihelp. Experienced Security Data Scientist with a demonstrated history of working in the Data Research Industry from last 10 years. Skilled in Technology Growth Analyst, Cyber Security Consultant, Big Data Analytics, Artificial Intelligence & Simulation, Multi Cloud Specialist.

He is also Founder & CEO of Incorporation (Data Intelligence Protocol Inc) at New York, U.S.A. Working into Major Cyber Security Platform/tools under the field of data research and development.

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